

# **Canine Kennels of Clarence**

## **General Info, Policies and Disclaimers**

Canine Kennels of Clarence strives to provide a safe, comfortable and clean environment. We want your pets to feel safe and you to feel comfortable leaving them. We cater to all breeds and ages of pets . In doing so we do have a few rules, disclaimers and policies we adhere to.

Dogs who show aggression towards staff or other animals in any capacity will be put out individually. The safety of other guests and our staff is of utmost importance. We understand boarding is not home and we do allow dogs who are stressed to relax before testing them with other dogs.

All pets must be current on all required vaccines before coming to daycare or boarding.

All of our canine guests get out as much as possible. Weather and amount of dogs do come into factor. We run daycare during the week and play groups on weekends. We can't guarantee that each pet will get out exactly at a certain time or interval. Also dogs who are dog social do get put into playgroups when staffing allows. This won't always be a daily occurrence.

Puppies are welcome after their first Kennel Cough and their first two Parvo/Distemper shots. Usually 8-10 weeks of age. For Daycare we prefer they be at least 12-16 weeks of age when they start. We do not take dogs or kittens younger than 8 weeks.

Boarding can be stressful for some pets even when we try our best to make it comfortable for them. Stress can cause pets not to eat , have accidents, or upset the digestive system. In these cases we usually call to see if you'd like us to give them a bit of canned food or pumpkin to aid with any stress related issues.